

Wieland Rolled Products North America Routing Guide

1) Shipment weight 0-100# route via UPS Ground

When shipping small package and letter, the preference is to ship prepaid and add the actual charges as a separate line item to the invoice

If the order must go collect or 3rd party bill to Wieland Rolled Products North America, UPS is the preferred small package and letter courier provider for freight collect and 3rd party billing. You **MUST** make sure UPS references the purchase order on all UPS shipments. At a minimum, the person you are shipping to should be references.

If you are routing next day prior to noon delivery, you must obtain written approval from Wieland Rolled Products North America. Provide the shipper with your department's UPS Account Code.

2) St. Louis Commercial Zone origins (critical or same day delivery only):

FTS Delivery (314) 721-3399

For these expedites, contact your purchasing agent to obtain routing information.

Only Wieland Rolled Products North America personnel can enter loads in Supplier Connection for same day pickup.

3) For Standard LTL delivery (100 – 20,000#), use Best Shippers supplier connection portal:

URL: supplier.bestshippers.com

Registration Instructions (if not currently registered):

- Open your Internet browser and go to **supplier.bestshippers.com**
- Click on the **Create Account** link.
- Enter the Wieland one-time new supplier code: **4wieland** in the **Account Key** field. Click **Submit**.
- **Step 2 Create Account**
Enter your **Company and Contact Information (fill in all information)**
- **Step 3 Create Username and Password**
Create your user name and password (Make sure it is something that is easy to remember). Username and Password are case sensitive
- You may create up to 3 additional accounts for additional users
- Click Submit to create your account(s)
- **Step 4 Signing In**
Enter your Username and Password that you created
- Click Sign In

If you have any issues, please call Best Transport's operation support:

Many ways to communicate!

The Descartes-BestTransport Support Team now has multiple ways to communicate with clients.

Want to talk to one of our Support Representatives? Our new support phone numbers are:
North America: **1-877-786-9339 ext. 293061**
Outside North America: **+800 7866 3390 ext. 293061**

Our FreshService portal allows users to report service concerns and questions.
Copy and paste or enter the URL below in our web browser to create and/or track a ticket.
<https://servicedesk.descartes.com>

Chat immediately with a Support Representative by clicking on the **Live Chat** icon on the left hand side bar of the website.

Use Supplier Connection to route your Wieland Rolled Products North America shipment when:

- It weighs more than 100 pounds
- It weighs less than 20,000 pounds
- It is palletized/ skidded
- It has a size above 130 inches

This is determined by applying the following calculation: (length + girth, where girth is 2x width plus 2x height). **NOTE:** Make sure your shipment by size or pallet count does not utilize the cubic capacity of the trailer. To verify cubic capacity applications, contact the local LTL carrier terminal. For special handling shipments, contact Wieland Rolled Products North America Corporate Logistics:

Shelly Cloninger	(618) 258-5569	shelly.cloninger@wieland.com
Don Miles	(618) 258-5499	donald.milesjr@wieland.com

IMPORTANT: When entering loads in Supplier Connection, please make sure you print the bill of lading from Supplier Connection, sign Section 7, sign as the shipper on the bottom and provide this bill of lading to the carrier at time of pickup.

Best Shippers will assign the carrier based on rate/service priorities assigned by Wieland Rolled Products North America.

NOTE: A visual of our LTL route guide is below. Supplier Connection will only allow you to tender rate to approved carriers with contracted rates in your lane. Should you get an error for no rate, contact Wieland Rolled Products North America Corporate Logistics for instructions.

NOTE: **Max Weight LTL = 5,000#.** If a skid is 5,000# or more, contact corporate logistics (see item 4)

YRC Freight	All States
XPO Logistics	All States
Averitt*	Between AL, AR, FL, GA, IL*, IN*, KY, LA, NC, MO, MS, OH*, OK, SC, TN, TX, VA
	* = limited service area check with local terminal before booking load.
USF Holland	Between AR, IA, IL, IN, KY, MI, MO, OH, TN, and WI

4) For TL routings, contact Wieland Rolled Products North America Corporate Logistics:

Shelly Cloninger	(618) 258-5569	shelly.cloninger@wieland.com
Don Miles	(618) 258-5499	donald.milesjr@wieland.com

NOTE: Please provide origin, destination, product description, mode (53' van or flatbed), available date, delivery needed by date, and projected annual loads

5) Interstate Expedites (TL or LTL):

For these expedites, contact your purchasing agent to obtain routing information. **Only Wieland Rolled Products North America personnel can enter loads in Best for same day pickup.**

6) All freight bills should be 3rd party bill to:

Wieland Rolled Products NA – Inbound Freight
305 Lewis & Clark Blvd.
East Alton, IL 62024
ATTN: Shelly Cloninger

7) IMPORTANT NOTES:

- Use of unauthorized carriers will result in invoices forwarded to your company for payment.
- For Purchased Goods: Purchase order numbers must be referenced on ALL shipping documents.
- For Returned Goods: RMA # to be referenced on ALL shipping documents.